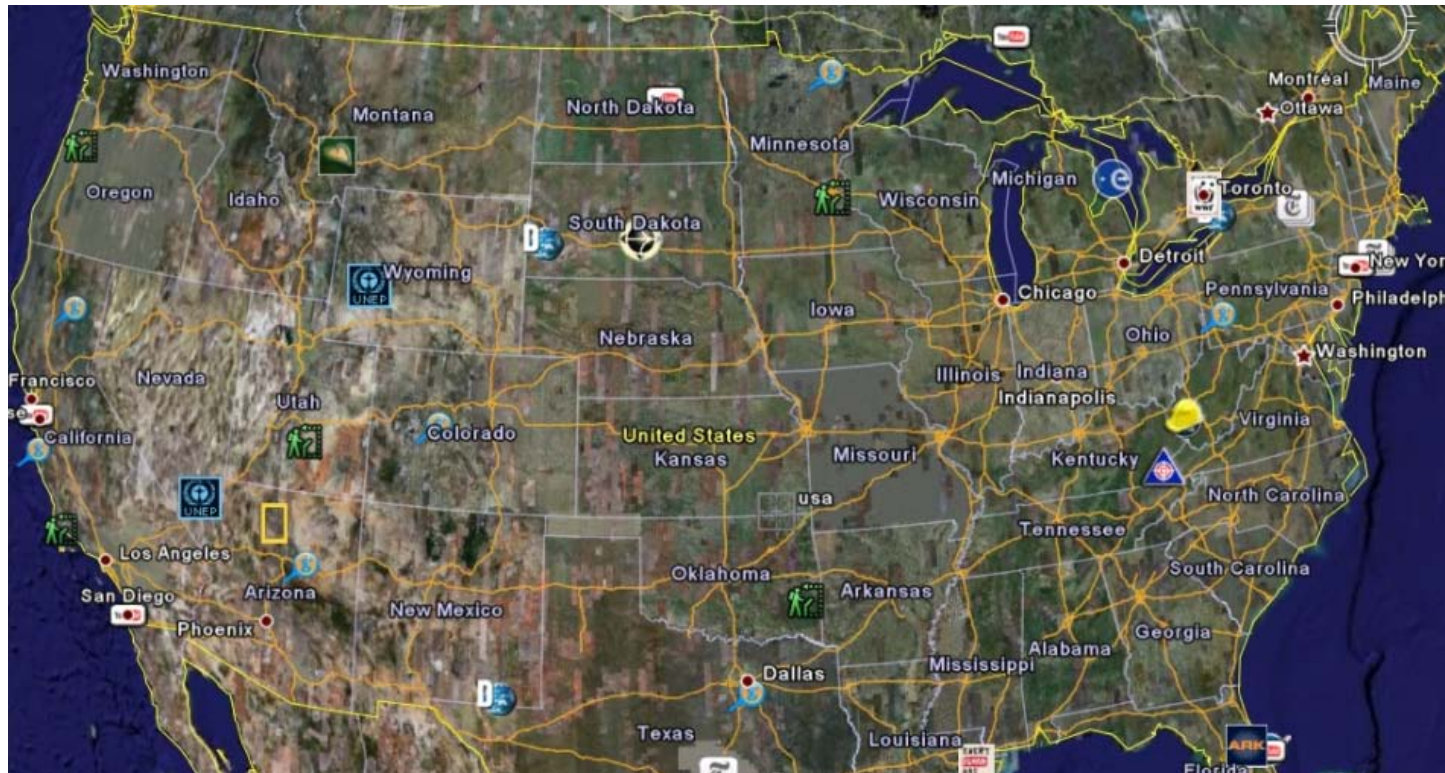


Everyone Seems To Be Looking at Your Residents' Data!



WHO?

State & Federal Surveyors

Risk Managers

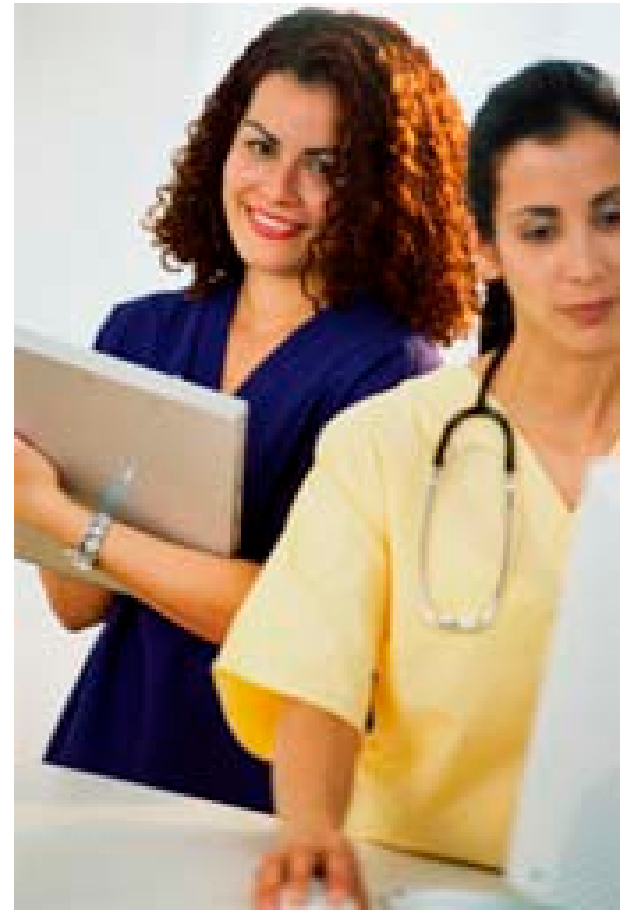
CMS & Medicaid

Fiscal Intermediaries

Medicare Compare



- › Motivate critical thinking in staff
- › Prepare for surveys
- › Affect reimbursement
- › Detect, monitor and prevent risk
- › Focus attention to assure proper response





 **CareWatch®**

 **RiskWatch®**

 **UBWatch™**

“It was the only product that could integrate with our IT systems. It’s simple and most cost-effective.”

Web Based

Oregon Health Care Association eHDS Oregon Glens As of today

Date: 09/10/2007 Display

Advancing Excellence Benchmark Report

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CMS Method
 *Uses the CMS QI/QM calculation process as defined in the QI/QM user's manual.
 Note: Click on word, "Falls" etc., produces a benchmark bar graph comparing to organization benchmark.

QI/QM	Week	Month	Quarter	Percentile
Pain	0.0%	0.0%	2.6% ↓	73
Pain adjusted	0.0%	0.0%	2.1% ↓	76
Physical restraints	0.0%	0.0%	0.0% ↓	52
Pressure ulcers high risk	0.0%	0.0%	3.7%	73
Pressure ulcers low risk	0.0%	0.0%	0.0%	31
Short-stay pain	0.0%	0.0%	0.0%	74
Weight loss	0.0%	0.0%	3.7% ↓	75

Residence Method
 *Uses the most recent MDS assessment and applies the CMS QI/QM ratio for all residents who are in residence in the facility during the period selected. No target and current assessment applies; only the most recent MDS for resident.

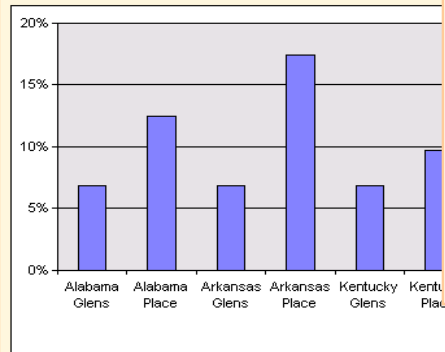
QI/QM	Week	Month	Quarter	Percentile
Pain	4.0%	3.9% ↓	5.7% ↓	53
Pain adjusted	4.0% ↑	2.7% ↓	4.7% ↓	61
Physical restraints	4.0%	3.9% ↑	3.7% ↓	35
Pressure ulcers high risk	9.3%	9.0% ↑	7.4% ↑	62
Pressure ulcers low risk	5.0%	5.0% ↓	5.2% ↑	16
Short-stay pain	0.0%	0.0%	0.0%	74
Weight loss	10.6%	10.3%	8.4% ↓	52

Benchmark Your Organization's Performance

Parameters

Organization: eHDS South
 Time: Q3-04
 Age: All Ages
 Gender: All Gender
 QI: Pressure ulcers high risk
 State: All State
 Resident Option: CMS (excludes Admissions for QI)

QI Facilities Chart



QI Facilities Data

	Alabama Glens	Alabama Place	Arkansas Glens	Arkansas Place	Kentucky Glens	Kentucky Place	Louisiana Glens	Louisiana Place	Mississippi Gle	Mississippi Pla	Tennessee Glens	Tennessee Place	eHDS South	eHDS	State Norm
QI	6.9%	12.5%	6.9%	17.4%	6.9%	9.7%	6.9%	11.1%	6.9%	11.8%	6.9%	15.4%	9.8%	10.7%	15.6%

9.3 Mobility worse

Organization	Facility	State	Score	Rank Within Organization	Percentile
eHDS Midwest	Fairplace	OH	0.0%	1	97
eHDS Midwest	Michigan Glens	MI	2.9%	2	95
eHDS Midwest	Missouri Glens	MO	2.9%	2	95
eHDS Midwest	St Helen	OH	4.8%	4	89
eHDS Midwest	Iowa Glens	IA	5.4%	5	88
eHDS Midwest	Indiana Glens	IN	5.6%	6	87
eHDS Midwest	Minnesota Place	MN	5.6%	6	87
eHDS Midwest	Minnesota Glens	MN	5.7%	6	87
eHDS Midwest	Illinois Glens	IL	5.9%	9	86
eHDS Midwest	Wisconsin Glens	WI	6.5%	10	84
eHDS Midwest	Illinois Place	IL	18.6%	11	30
eHDS Midwest	Missouri Place	MO	21.2%	12	24
eHDS Midwest	Wisconsin Place	WI	22.0%	13	22
eHDS Midwest	Indiana Place	IN	23.7%	14	19
eHDS Midwest	Michigan Place	MI	25.7%	15	14
eHDS Midwest	Iowa Place	IA	27.8%	16	11

100s of Views and Reports

e-Health Data Solutions eHDS Subscriber eHDS Illinois Illinois Glens Last 15 months

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Quality Indicator/Quality Measure Analysis

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[QI/QM SPC Chart](#)
[QI/QM SPC Summary](#)
[QIs/QMs Last 12 Months](#)
[QIs/QMs for Units in a Facility](#)

MDS Key Factor Frequency Analysis

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Nutrition
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Wound and Skin
[Pressure Ulcer Risk Watch](#)
[Wound and Skin Watch](#)
Continence
[Bowel Continence Watch](#)
[Urinary Continence Watch](#)

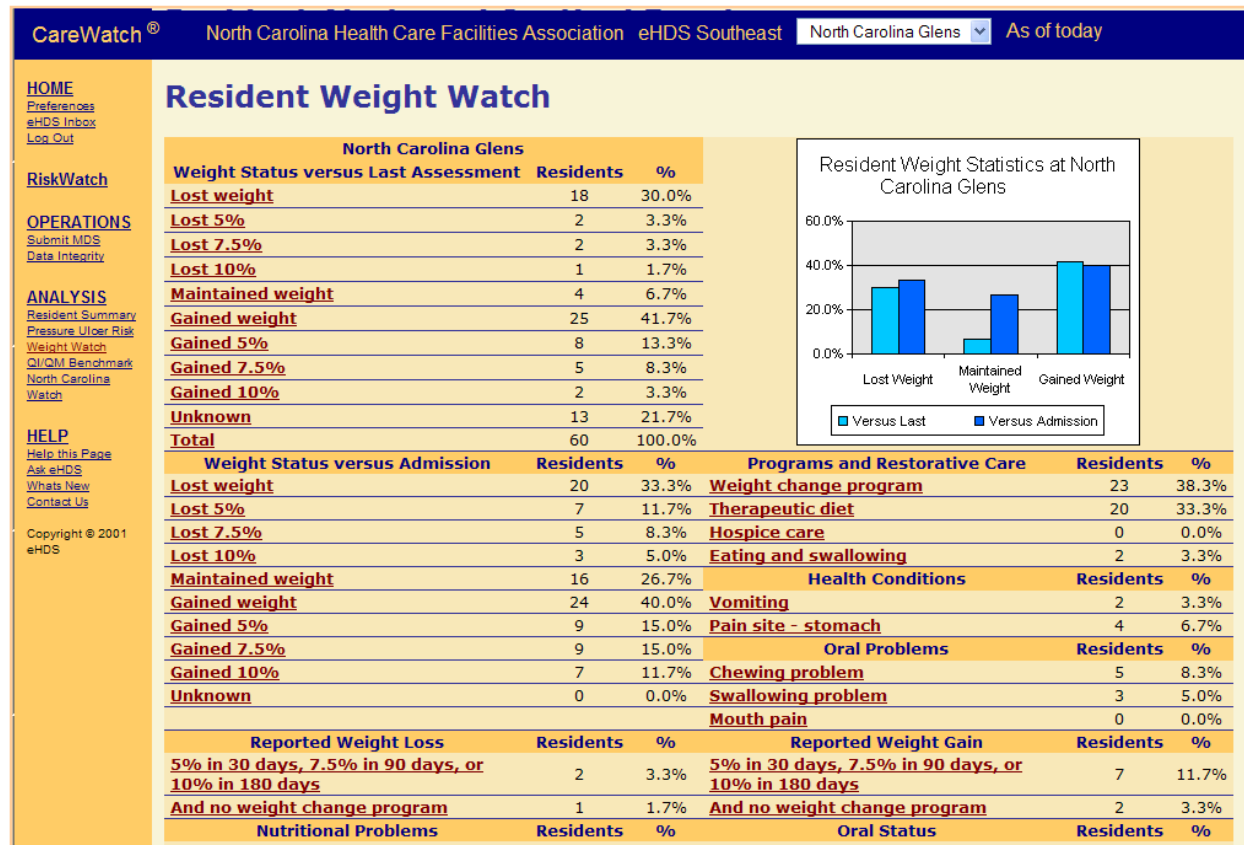
[QI Watch](#)
[QM Watch](#)
[QIs/QMs for Facilities in an Organization](#)

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[Hospital and Physician Utilization Watch](#)
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[ADL Watch](#)
[Falls Watch](#)
[Falls Frequency Watch](#)
[Fall Risk Factors](#)
[Restraint Watch](#)
Therapies
[Therapy and Restorative Care Watch](#)
[Estimated Therapy Watch](#)

RAP Analysis
[RAP Problem Areas Triggered](#)

Payment Analysis

All Reports Drill Down to Resident Level



“It helps us increase the case mix index, MDS accuracy, and quality assurance because it is a comprehensive tool.”

Maximize Performance

Get Ready for Pay for Performance (P4P)

State Specific Payment Reports

Texas Watch

Payment Analysis

[Time-Weighted CMI Resident Roster Report](#)

[Time-Weighted CMI Report Summary](#)

[Point in Time Case Mix Index](#)

[CMI Watch](#)

[Census By Payer](#)

[CMI Interval Comparison](#)

[CMI Trend Chart](#)

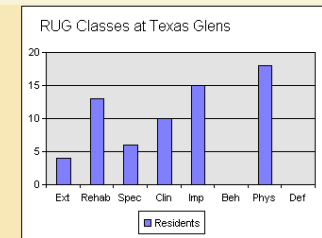
[Medicaid RUG Watch](#)

[Non-Medicaid RUG Watch](#)

Confidential Information for Quality Assurance / Quality Improvement

Medicaid RUG Watch - RUG 34

Texas Glens		
RUG Class	Residents	%
Extensive Services	4	6.1%
Rehabilitation	13	19.7%
Special Care	6	9.1%
Clinically Complex	10	15.2%
Impaired Cognition	15	22.7%
Behavior Problems	0	0.0%
Physical Function	18	27.3%
Default	0	0.0%
Total	66	100%



Residents Tending Up/Down

RUG Class	Residents Tending Up*	%	Residents Tending Down*	%	Residents in Balance	%
Extensive Services	3	4.5%	1	1.5%	0	0.0%
Rehabilitation	12	18.2%	0	0.0%	1	1.5%
Special Care	0	0.0%	0	0.0%	6	9.1%
Clinically Complex	4	6.1%	4	6.1%	2	3.0%
Impaired Cognition	4	6.1%	2	3.0%	9	13.6%
Behavior Problems	0	0.0%	0	0.0%	0	0.0%
Physical Function	1	1.5%	8	12.1%	9	13.6%
Total	24	36.4%	15	22.7%	27	40.9%

* Residents tending up indicate the resident is a small change away from possibly higher payment. A small change in resident condition would mean underpayment for the care demanded. Conversely, residents tending down are a small change away from possibly lower payment meaning possible overpayment for the care demanded by the resident's condition according to the MDS coding.

CareWatch[®] State Specific Reimbursement – 28 States

eHDS Subscriber eHDS Minnesota Place

Point in Time Case Mix Index Report

 Point in Time Date:
 Received through:

RUG-III 5.12.34 Group Model
 Provider: 6149999999999999 - Minnesota Place
 Point in Time Date: 12/31/2008. Includes records received through 02/11/2009.
 [Printer Friendly Format](#)

Resident Name	SSN	Hospice	AA8a,b	Assessment Reference Date	ADL Score	RUG Code	Note(s)	Case Mix Index	Payment Source	Payment Source Correction
<u>FELCH, JESSICA</u>	350-76-9999	N	00,1	11/06/2008	15	<u>SE3</u>		2.02	Medicare	
<u>FILIPPONI, JOSHUA</u>	350-81-9999	N	03	12/30/2008	13	<u>PD2</u>		0.85	Medicaid	
<u>FISHER, JORDAN</u>	350-86-9999	N	03	09/17/2008	12	<u>PD1</u>		0.84	Medicaid	
<u>FITTKAU, JANE</u>	350-87-9999	N		04/29/2008	7	<u>BC2</u>		0.48	Medicaid	
<u>FITZGERALD, JANINE</u>	350-88-9999	N		08/04/2008	17	<u>BC2</u>		0.48	Medicaid	
<u>FLAHERTY, JERRY</u>	350-89-9999	N	05	10/14/2008	15	<u>RAC</u>		1.28	Medicaid	
<u>FLEISSNER, JESSICA</u>	350-90-9999	N	03	12/07/2008	11	<u>SSA</u>		1.23	Medicaid	

	RUG Distribution Totals			Total Residents and CMI Averages					
	Non-Hospice	Hospice	Total	Non-Hospice		Hospice		Total	
Extensive Services	3	0	3	68	0.8319	0	0.0000	68	0.8319
Rehabilitation	13	0	13	11	1.1845	0	0.0000	11	1.1845
Special Care	6	0	6	0	0.0000	0	0.0000	0	0.0000
Clinically Complex	7	0	7						
Impaired Cognition	10	0	10						
Behavior Problems	0	0	0						
Reduced Physical Functions	20	0	20						
Delinquent	20	0	20						
Total Residents	79	0	79	79	0.8810	0	0.0000	79	0.8810

RUG IV Compare models new CMS rules with your own MDS data

RUG-IV Medicare Rate Table Comparison

RUG	2010 RUG-IV 66 Grouper Rate October 1, 2009 to September 30, 2010					2009 RUG-IV 66 Grouper Rate October 1, 2008 to September 30, 2009					2009 RUG-III 53 Grouper Rate October 1, 2008 to September 30, 2009				
	Labor	Wage Index	Non-Labor	Total Rate	Total w/ HIV	Labor	Wage Index	Non-Labor	Total Rate	Total w/ HIV	Labor	Wage Index	Non-Labor	Total Rate	Total w/ HIV
RUX	582.17	1.0478	249.30	859.30	1,959.20	567.72	1.0399	245.83	836.20	1,906.54	434.70	1.0399	188.23	640.27	1,459.83
RUL	544.17	1.0478	233.02	803.20	1,831.30	530.66	1.0399	229.78	781.61	1,782.08	381.75	1.0399	165.31	562.29	1,282.03
RVX	534.20	1.0478	228.75	788.48	1,791.30					749.43	329.57	1.0399	142.71	485.43	1,106.78
RVL	474.48	1.0478	203.18	700.34	1,591.30					553.85	307.33	1.0399	133.08	452.67	1,032.09
RHX	484.91	1.0478	207.65	715.74	1,631.30					588.01	279.38	1.0399	120.97	411.50	938.21
RHL	428.45	1.0478	183.47	632.40	1,441.30					403.11	274.08	1.0399	118.68	403.70	920.43
RMX	450.32	1.0478	192.83	664.68	1,511.30					474.73	319.82	1.0399	138.49	471.07	1,074.04
RML	398.20	1.0478	170.52	587.75	1,341.30					304.03	293.35	1.0399	127.02	432.07	985.13
RLX	382.90	1.0478	163.96	565.16	1,288.57	373.39	1.0399	161.68	549.97	1,253.93	227.05	1.0399	98.32	334.43	762.50
RUC	427.99	1.0478	183.27	631.72	1,440.32	417.36	1.0399	180.72	614.73	1,401.59	369.05	1.0399	159.80	543.58	1,239.35
RUB	427.99	1.0478	183.27	631.72	1,440.32	417.36	1.0399	180.72	614.73	1,401.59	338.34	1.0399	146.50	498.34	1,136.21

Allows you to compare proposed new rates with current rates.

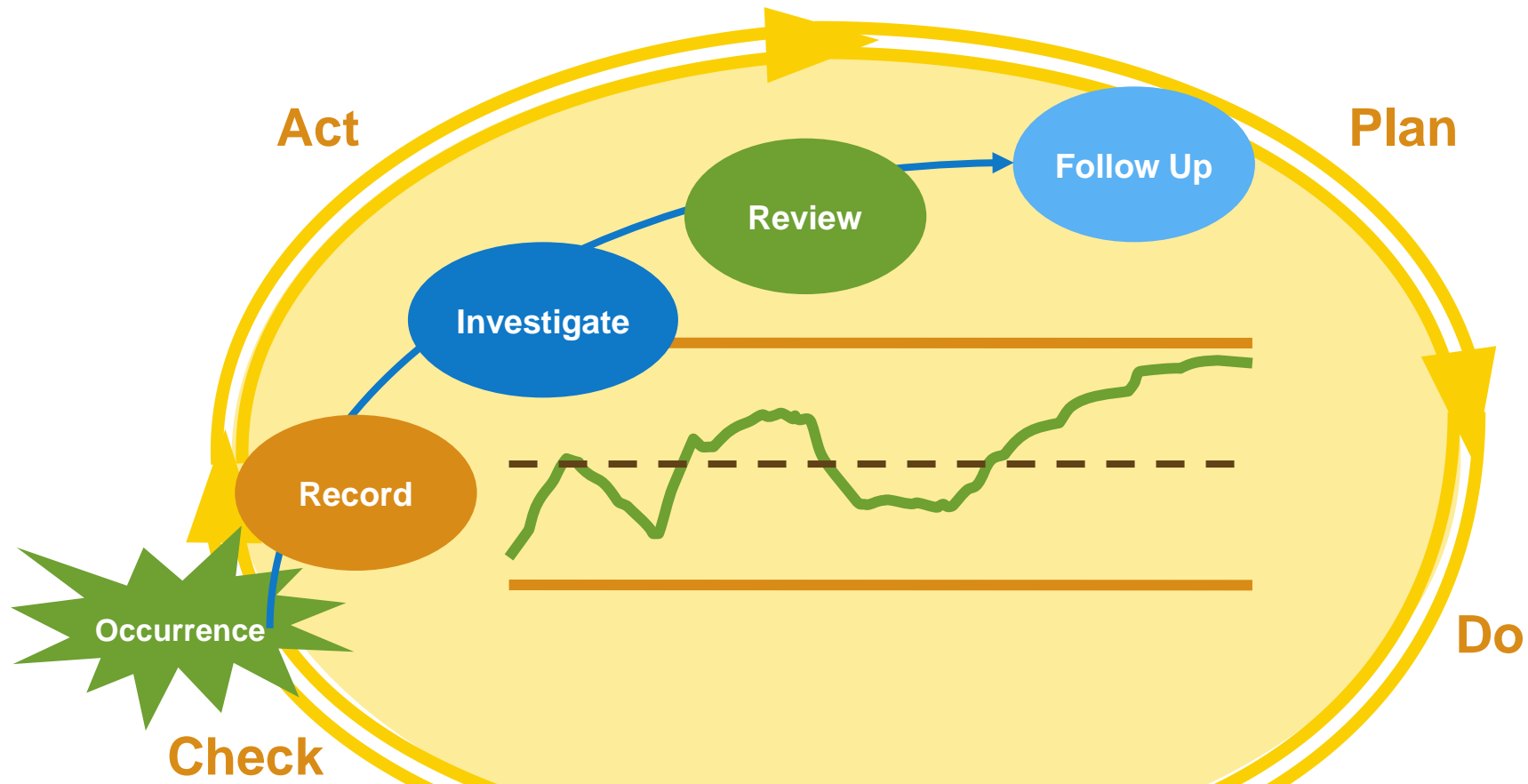
“They are SO easy to work with. No matter who you call, all employees are on the ball and up on the product.”

Ask about MDS Transmission Watch

Submit directly to CMS through CareWatch®

- › Receive your Feedback Reports, Validation Reports and your CASPER reports all through CareWatch
- › Even receive an email notification when your reports are ready!

Integrating Risk Management with Quality Improvement

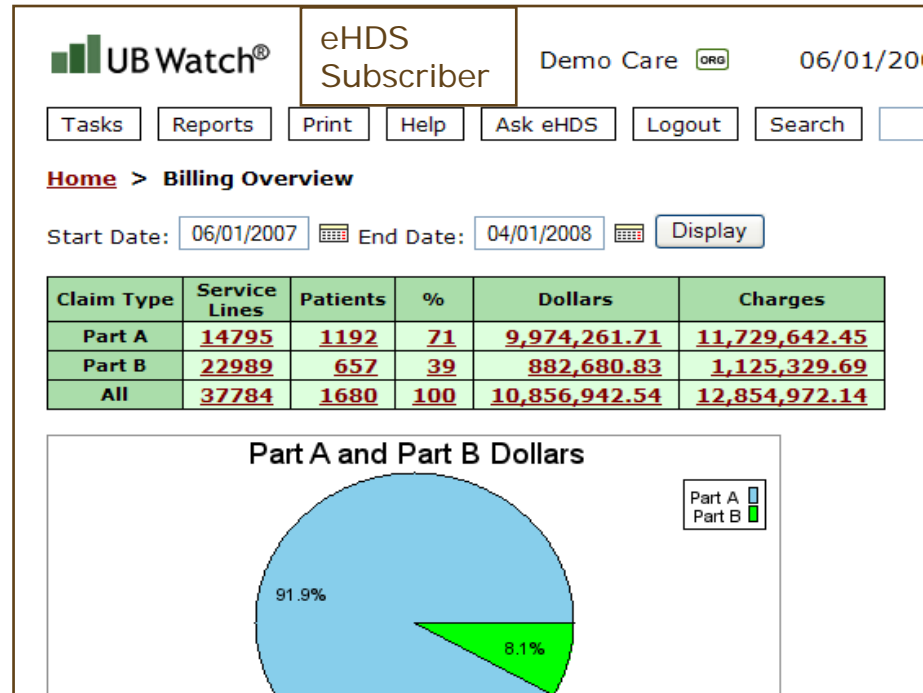


“I chose this product over a competitive offering because of the quick turnaround, the quality of the product and the price.”



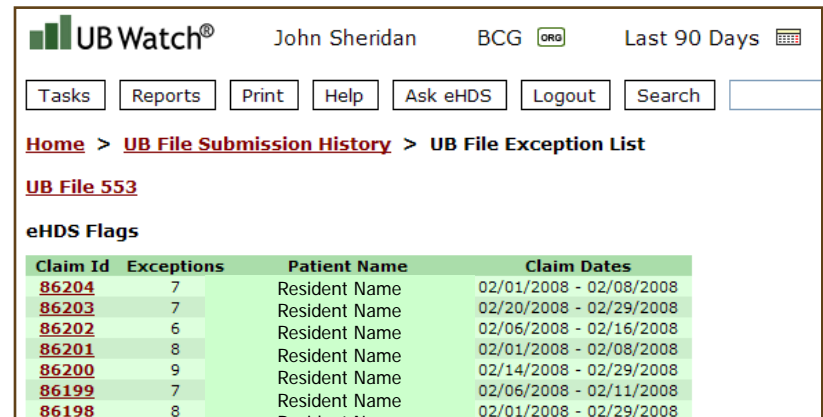
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and improve
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Coordinate Your Clinical and Financial Records



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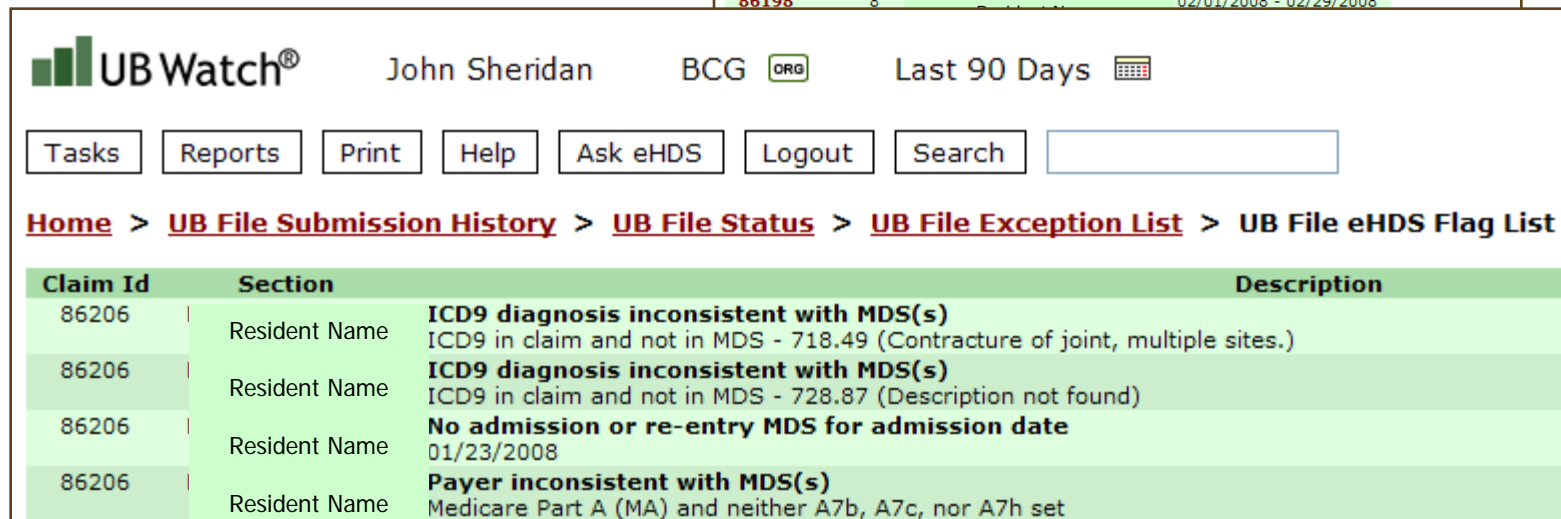
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[UB File 553](#)

eHDS Flags

Claim Id	Exceptions	Patient Name	Claim Dates
86204	7	Resident Name	02/01/2008 - 02/08/2008
86203	7	Resident Name	02/20/2008 - 02/29/2008
86202	6	Resident Name	02/06/2008 - 02/16/2008
86201	8	Resident Name	02/01/2008 - 02/08/2008
86200	9	Resident Name	02/14/2008 - 02/29/2008
86199	7	Resident Name	02/06/2008 - 02/11/2008
86198	8	Resident Name	02/01/2008 - 02/29/2008



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Claim Id	Section	Description
86206	Resident Name	ICD9 diagnosis inconsistent with MDS(s) ICD9 in claim and not in MDS - 718.49 (Contracture of joint, multiple sites.)
86206	Resident Name	ICD9 diagnosis inconsistent with MDS(s) ICD9 in claim and not in MDS - 728.87 (Description not found)
86206	Resident Name	No admission or re-entry MDS for admission date 01/23/2008
86206	Resident Name	Payer inconsistent with MDS(s) Medicare Part A (MA) and neither A7b, A7c, nor A7h set

A photograph of a healthcare worker in a white uniform assisting an elderly patient with a walker in a hospital hallway. The patient is wearing a white jacket and light-colored pants. The hallway is brightly lit with blue accents on the walls and doors.

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